

When there is a supply issue with your usual liquid medicine (adults & children)

Department of Pharmacy

Information for Patients

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What happens when there is a problem with supply?

Your hospital doctor is treating you or your child with a liquid medicine.

Your pharmacy may be finding it difficult to get hold of the usual strength of your liquid medicine. This might mean that your doctor or pharmacy has to give you a different strength of liquid medicine which is weaker or stronger than your last supply.

If this happens, you will need to swallow a different amount of this liquid to get the same dose as before. Your pharmacy will work out how much liquid medicine you need to take to get the same dose as before, and print this onto the pharmacy label on the medicine bottle.

If your liquid medicine is not available in any strength, it may need to be given as tablets which can be crushed and mixed with some water or food. Your pharmacy will add instructions to the printed label.

What do I need to do?

Each time you collect your medicine, make sure that you read the pharmacy label on the medicine to check how much to swallow. The amount of medicine that needs to be measured using the spoon or purple syringe will be written on the pharmacy label attached to the medicine. **If this is different to your last supply and/ or you are unsure, please ask your pharmacist to explain it to you.**

Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Contact details

If you have any questions or concerns you can contact your supplying pharmacy, GP or the department where you or your child is being treated.

If you have any questions you can write them down here to remind you what to ask:

This image shows a blank sheet of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There are no margins, text, or other markings on the paper.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk