Caring at its best

University Hospitals of Leicester

Skin care advice for bowel incontinence

| Pelvic Floor and Bowel Function | Produced: May 2022 |
|---------------------------------|---------------------------------|
| | Review: May 2025 |
| Information for Patients | Leaflet number: 1298 Version: 1 |

Why is good skin care important?

Anyone who poos frequently, has diarrhoea or accidental leakage of poo (faecal incontinence) may get sore skin around their bottom (anus) from time to time. This can be very uncomfortable and distressing. Sometimes, the skin may become so inflamed that it breaks into open sores. These sores can be difficult to heal. Taking good care of the skin around your bottom can help to prevent these problems from developing.

Why may I get sore skin?

- Your bowel contains digestive juices which break down your food to allow your body to use the nutrients in it. If you have diarrhoea/ loose poo this will still contain these juices which start to damage your skin if in contact with it.
- If you have accidental leakage (faecal incontinence), the small quantity of juices left in even normal poo can damage the skin.
- If you are going to the toilet a lot, repeated wiping can damage the sensitive skin of your bottom.
- With some conditions, it is very difficult to wipe your bottom well as a small amount of poo is often left which can start to make you sore.
- Bacteria in poo and wee can cause itching.
- Sometimes, the area around the bottom becomes infected.
- If you have incontinence of the bladder and bowel, you will be more likely to get sore, as the wee and poo react together.

Health information and support is available at www.nhs.uk or call 111 for non-emergency medical advice

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk



• People who are not eating a healthy balanced diet, not drinking enough or not taking much exercise are more likely to become sore, as are people who are generally unwell and not very active or mobile.

How can I prevent soreness?

With careful personal hygiene it is often possible to prevent soreness, even if you have a bowel problem. The following tips may help you:

- After going to the toilet, always wipe gently with soft toilet paper.
- Throw away each piece of paper after 1 wipe, so that you keep the area you have just wiped. clean.
- Whenever possible, wash around the bottom after a poo. You may be able to use a shower attachment with your bottom over the edge of the bath, or use a soft disposable cloth with warm water. Avoid flannels and sponges, as they can be rough and are difficult to keep clean. Sometimes a little creativity is needed, especially if you are away from home. Some people find that a small plant spray, watering can or jug filled with warm water makes washing easy on the toilet or over the edge of the bath.
- Do not be tempted to use disinfectants or antiseptics in the washing water as these can sting. Warm water is best.
- Avoid using products with a strong perfume such as scented soap, talcum powder or deodorants on your bottom. Choose a non-scented soap (e.g. a plain soap or baby soap). Many baby wipes contain alcohol and are best avoided.
- When drying the area, be very gentle. Pat gently with soft toilet paper or a soft towel and do not rub. Treat the whole area as you would a new-born baby's skin. If you are very sore, a hairdryer on a low heat setting may be most comfortable, but please use it carefully and away from water.
- Wear cotton underwear to allow the skin to breathe. Avoid tight jeans and other clothes that might rub the area. Women are usually best to avoid tights and to use stockings instead. Use non-biological washing powder for underwear and towels.
- Avoid using any creams or lotions on the area, unless told to do so. A few people who are prone to sore skin do find that regular use of a cream helps to prevent this. If you do use a barrier cream, choose a simple one (such as zinc and castor oil), use just a small amount and gently rub it in. Large amounts of cream can make the area sweaty and uncomfortable. Make sure that the old layer of cream is washed off before applying more. Some people are allergic to lanolin and creams containing this should be avoided.
- Your doctor or nurse may suggest using a barrier wipe which forms a protective film over the skin, especially if you have diarrhoea and are going to the toilet a lot (available on prescription).
- If you need to wear a pad because of incontinence try to make sure that no plastic comes into contact with your skin and that you use a pad with a soft surface. The Continence Nurse can advise you on which pads are best.

 Whenever possible, unless you have been advised not to for other reasons, eat a healthy, balanced diet, drink plenty and take exercise (such as a 20 to 30 minute walk most days). Some people find that certain food or drink makes them more likely to have soreness, especially citrus fruit such as oranges. It may be worth cutting these out on a trial basis and more permanently if this helps.

Note: Females are advised always to wipe front to back, i.e. away from the bladder and vaginal openings as bacteria from the bowel can infect the bladder and vagina if you wipe from back to front.

What can I do if I am already sore?

Follow the tips below:

- You may find that damp cotton wool is most comfortable to use for wiping.
- Use a barrier cream or ointment as recommended by your doctor or nurse. If you have to choose your own, try zinc and castor oil cream, Sudocrem® or a small amount of Metanium®. These are available to buy from your pharmacist. A barrier cream/stick can also be tried if poo is very loose. There are different brands available such as Cavilon™
- If drying the skin after washing is difficult or uncomfortable, you may try using a hairdryer on a low setting. Please use it carefully and away from water.
- Try not to scratch your bottom, however much you are tempted, as this will make things worse. If you find that you are scratching the area in your sleep at night, you may consider wearing cotton gloves in bed (available from your chemist).
- Try to allow the air to get to the anal area for at least part of every day.
- Do not struggle on alone. Talk to your nurse or doctor, especially if your skin is broken. If you have sore skin all the time you may have an infection which needs treatment and there are other products which can be prescribed to help heal the soreness.

Contact details

Functional Bowel Service: 0116 258 3775

Please leave a message and we will respond in between clinics if possible.

If you need advice about your treatment or side effects outside normal working hours, please contact your GP or NHS 111 or in life-threatening circumstances call the emergency services on 999. This will depend on the nature and urgency of your concern.

What should I do if I want further information?

Bowel and Bladder Community www.bladderandbowel.org/

Email: help@bladderandbowel.org

اگر آپ کو یہ معلومات کسـی اور زبان میں درکار ہیں، تو براہِ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔ علی ھذہ المعلومات بلغةٍ أُخری، الرجاء الاتصال علی رقم الهاتف الذي يظهر في الأسـفل જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ `ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ। Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk



Leicester's Hospitals is a research active trust so you may find research happening on your ward or in your clinic. To find out about the benefits of research and become involved yourself, speak to your clinician or nurse, call 0116 258 8351 or visit www.leicestersresearch.nhs.uk/ patient-and-public-involvement