



When you choose to discharge your child from the Children's Emergency Department before a full assessment is done

Children's Emergency Department

Produced: June 2022 Review: June 2025 Leaflet number: 1307 Version: 1

Information for Patients

If your child feels worse than you expected shortly after going home, please get help straight away.

- Ring NHS 111
- Your GP or out of hours GP
- or come back to the Emergency department

Introduction

Your child is important to us and every child will be seen. Children come to the Emergency Department with a variety of illnesses and injuries. Some can be life threatening. Children are seen in order of how ill they are. They are not always seen in the order they arrived in the Emergency Department.

Why do I need to wait?

- For a full medical assessment of your child's illness or injury
- To receive treatment as needed
- To talk about your child's illness or injury
- For advice on follow-up care
- To talk about the signs and symptoms of potential complications and worsening of the condition

Health information and support is available at www.nhs.uk or call 111 for non-emergency medical advice

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk



I have reasons for choosing to self-discharge my child

There are reasons why you might decide to leave (self-discharge) before a full medical assessment. The most common reasons are:

- Long wait to be seen
- You feel the illness or injury is not urgent and can wait to be seen by your own GP, or you can return to the Emergency department at another, less busy time.
- The health problem you first came with has resolved.

What happens if I choose to self discharge?

If you choose to self-discharge please be aware that you are doing so before a medical assessment has been fully completed.

We advise that you come back to the department, another urgent care facility or see your GP in the next 24 hours, if symptoms are still present.

Continue to monitor your child and come back to the department immediately if there are signs of the condition getting worse.

Sharing your information

A discharge letter is sent out for all Emergency attendances. The letter will usually be sent to your child's GP.

In some cases we will send a referral to the hospital safeguarding team. This is to ask them to contact community health and social services as appropriate. This is not to cause trouble for you, but it is important that your early departure is known about so that you can be helped and supported if you need to be.

Can I be made to come back?

This is based on why your child came to the Emergency Department. The medical team will need to call you back if it was felt that your child needed urgent treatment. Sometimes, however, the hospital will ask your GP, a nurse or social worker to ring or come and visit you to make sure that your child is ok.

Will my leaving mean that I cannot come back again?

No. If your child feels worse and needs to be readmitted now or in the future because of their medical condition you will be able to return. We understand that there are many reasons why people decide to leave, but that does not mean that you cannot get treatment and care if you need it.

Contact details

See the front page for details of who to contact.

اگر آپ کو یہ معلومات کسـی اور زبان میں درکار ہیں، تو براہِ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔ علی هذه المعلومات بلغةٍ أُخری، الرجاء الاتصال علی رقم الهاتف الذي یظهر في الأسـفل જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ `ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ। Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk



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