

COSMIC: Critical Care Outreach Service clinical Management and Intervention in Children

Paediatric Critical Care Outreach
Team
Information for Parents & Families

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**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Who are the COSMIC team?

COSMIC is the children's critical care outreach service. It is available to support children within Leicester's Children's hospital and Paediatric Emergency department. The team is made up of healthcare professionals with a lot of experience in caring for unwell children.

What is the role of the COSMIC team?

- To review and support the care of children who are seriously unwell.
- To review children that there are seen as being at higher risk of becoming unwell.
- To review children after they move from intensive care to a ward.
- To respond to paediatric medical emergencies

You will see the COSMIC team working together with medical staff, speciality teams, and other allied health professionals to give your child the right care and support they need.

Are you worried about your child?

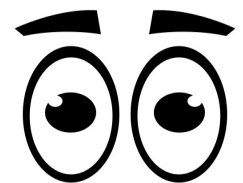
You and your family play an important part in the care of your child in hospital. You know your child better than anyone else, so if you are concerned please speak to your nurse or doctor.

When speaking to your nurse or the medical team, please try and give as much information as possible about your concerns, so they can look into these. Sometimes this maybe that you are concerned your child is 'Just not right'. This can also be recorded on your child's checks as parental concern, so please also tell your nurse when observations are being taking.

A 'Watcher'

Your child can be classed as a 'Watcher', if :

- your child has a higher score on their observations
- you raise a concern that you are worried.
- a member of staff may have a gut feeling that your child is not right.
- they are having a higher risk treatment on the ward.



Any member of staff can identify a child as 'watcher' online. This watcher list can then be seen by the COSMIC team, the ward nurses and medical team. So everyone is aware there are concerns and can look into these.



Parent/Carer Feedback form



We would very much appreciate your comments and feedback on our service.

Please complete our feedback questionnaire by scanning our QR code, or please ask for a paper copy. Both versions are anonymous.

Thank you

Contact details

Please discuss any concerns with your nurse or doctor, who can then contact the COSMIC team.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

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