

You and your keyworker– plastic surgery cancer team

Department of Plastics

Information for Patients

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Introduction

You have been given this leaflet because you or a close friend or relative have been diagnosed with a cancer which needs plastic surgery. It tells you who is able to offer you support, information and advice during treatment and after treatment.

What does my keyworker do?

- They are your first point of contact for support and information for you and your family.
- Your keyworker has a lot of knowledge about your illness and its treatment and will be able to talk to you about any concerns you may have.
- They will make sure that if you have any unmet needs, you receive the right support and information and that you are involved in decisions about your treatment.
- They will make sure that you are referred and receive different services as needed.

Who is your keyworker?

When you know about your diagnosis, you will usually meet the Plastic Surgery Cancer Clinical Nurse Specialist (CNS), your keyworker. Your care can take place in the hospital or community and so your key worker can change depending on where your care is given. However, it will always be the right person for you and you should always know who they are and how to contact them.

There may be times when your keyworker is not available. If this is the case, other health care professionals may be able to help you. These may include ward nurses, your consultant, support worker, or clinic nurses. **Please ask if you do not know who your keyworker is.**

If you are at home, or finished treatment your first point of contact will be your GP.

You should contact the GP if you have any worries or concerns whilst at home.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

Contact details

Your Key worker is:

Victoria Hastings

Mobile number: 07773667365

Email: Victoria.E.Hastings@uhl-tr.nhs.uk

Your Support worker is:

Nikki Brown

Mobile number: 077176943432

Email: Nikki.brown@uhl-tr.nhs.uk

If you need any further information, please contact either your consultant or GP, or the Macmillan Information and Support Centre in your area on:

- Leicester: 0116 258 6189 - 8.30 to 4pm Monday to Friday
- Northampton: 01604 544211 - 9am to 4pm Monday to Friday
- Kettering (Centenary Wing): 01536 493888– 9am to 4pm Monday to Friday

Macmillan Support Line is free on 0808 808 00 00 7 days a week, 8am to 8pm

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਸિ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਰਿਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

Previous reference:

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk