

Helping you plan your visit to the Osborne Building Outpatients Department

Oncology/Haematology services
Information for Patients

Produced: Jan 2025

Review: Jan 2028

Leaflet number: 2031 Version: 1

This is on the ground floor of the Osborne building at the Leicester Royal Infirmary and is where clinics are held for Oncology and Haematology patients.

Preparing for your appointment

- You must bring your appointment letter with you and if advised to do so make sure you have had a blood test at least the day before you see the doctor in the clinic.
- There is a blood test room in the Osborne outpatient department which is open Monday to Thursday 8.30am – 4.30pm and Friday 8.30am – 1pm. You can also have your blood test done at other hospital sites, please find information on the next page.
- If you are an inpatient and have a clinic appointment please let the ward staff know. They can change your appointment or may be able to arrange for you to be seen on the ward. If your clinical team still want to see you in clinic please make sure you are wearing day wear not an inpatient gown.
- If you are unable to sit or will be arriving by stretcher ambulance please call: 0116 2585759 at least 48 hours before your appointment and ask for the nurse in charge so we can make the necessary arrangements for you. We are able to do telephone appointments which may be better for you

Infection prevention

Please do not come to the hospital if you have flu-like symptoms (high temperature, cough, runny nose) or had diarrhoea and/or been sick (vomiting) in the last 48 hours, please contact your GP. If you have a nurse specialist you can call them. If you have been given the emergency helpline number you could also call that.

During your appointment

You will be seen by the Consultant or another member of the clinical team.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

If you are unable to attend

Please let us know if you are unable to attend your appointment and we will try to change your appointment to a time that will suit you. If you do not attend (DNA) your appointment you will be sent another one. If you DNA the second appointment your doctor will decide what happens next which may be discharge back to the care of your GP .

Opening Hours

Monday to Friday 9am to 5pm

Saturday, Sunday and Bank Holidays CLOSED

We have a coffee shop located in the outpatients department which is open Monday to Friday 9.30am – 2.30pm.

Other Blood test room locations

Hospital Location	Opening days & times	Contact number
Glenfield Hospital	Monday to Friday 8am – 5pm (Last patient accepted 4.50pm)	Pre booking not required
Leicester Royal Infirmary		
Leicester General Hospital		
Loughborough Hospital, Outpatients 1, Hospital Way, Loughborough LE11 5JY	Monday to Thursday 8.30am-12noon & 1.30pm – 4.15pm, Fridays 8.00am -12 noon	01509 564333 (lines open 8am-12noon & 2pm-4pm)
St Luke's Hospital, Outpatients, 33 Leicester Road, Market Harborough LE16 7BN	Monday to Friday 8.30am – 12noon	01858 438134
Melton Hospital, Outpatients, Thorpe Rd, Melton Mowbray LE13 1SJ	Mondays, Thursdays & Fridays only 8am-12noon	01664 800106
Rutland Memorial Hospital Outpatients, Cold Overton Rd, Oakham LE15 6NT	Mondays only 8am-12noon	01572 772027
Hinckley & District Hospital Outpatients, Mount Rd, Hinckley LE10 1AG	Monday to Friday 8.15am – 3pm	01455 441885
Coalville Hospital, Outpatients, Broom Leys Rd, Coalville LE67 4DE	Tuesdays only 8.20am – 12.15pm	01530 467400

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغة أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل

જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।

Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk