

Welcome to the Theatre Arrivals Area

Theatres

Information for Patients

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Introduction

The Matron and nursing team would like to welcome you to the Theatre Arrivals Area (TAA). The area is designed to provide a warm, welcoming, safe and relaxing environment for patients to be prepared for their operation.

- At Leicester Royal Infirmary you can find us on Level 2 of the Balmoral Building (contact number is **0116 258 5424**).
- At Leicester General Hospital:
 - TAA 1 (female) is on the ground floor opposite Endoscopy Unit.
 - TAA 2 (male) is on level 1 opposite ward 22.

What should I expect when I arrive?

Immediately before being admitted into the department a member of our team will complete a questionnaire with you for a COVID status check. Once completed you will be met by our receptionist who will confirm all your details and book you in. You will be asked to take a seat until a nurse calls you through to the admitting area.

The TAA reception area is an open office space dealing with confidential information. Relatives or friends are not able to stay with you in the admitting area due to privacy, dignity and confidentiality of other patients. They will be given a contact number and directions to the restaurant and a more appropriate waiting area.

**Health information and support is available at www.nhs.uk
or call 111 for non-emergency medical advice**

Visit www.leicestershospitals.nhs.uk for maps and information about visiting Leicester's Hospitals
To give feedback about this information sheet, contact InformationForPatients@uhl-tr.nhs.uk

What happens next?

A nurse will show you to a cubicle where you will be admitted and prepared for theatre. You will be seen by your surgeon and anaesthetist (if appropriate). Once your admission documentation has been completed you will be able to wait in either the TV or quiet areas.

When can I expect to go into theatre?

The time of your admission is not the time of your procedure.

You will be one of a number of patients on a list. Please accept that there will be some waiting time. You can bring something with you to help pass this time, such as a reading book. The TAA team will try to keep you updated with timings throughout your stay.

What will happen to any personal belongings?

Your personal belongings will be secured and transferred to the ward, once we know which ward you will be going to after your procedure. Please remember that Leicester's Hospitals take no responsibility for your belongings in your absence, so please leave valuables at home.

If you have any concerns or queries please do not hesitate to ask a member of the team. We are aware that this is an anxious time for you but hope to make your stay with us a positive experience.

اگر آپ کو یہ معلومات کسی اور زبان میں درکار ہیں، تو براہ کرم مندرجہ ذیل نمبر پر ٹیلی فون کریں۔
على هذه المعلومات بلغةٍ أخرى، الرجاء الاتصال على رقم الهاتف الذي يظهر في الأسفل
જો તમને અન્ય ભાષામાં આ માહિતી જોઈતી હોય, તો નીચે આપેલ નંબર પર કૃપા કરી ટેલિફોન કરો

ਜੇ ਤੁਸੀਂ ਇਹ ਜਾਣਕਾਰੀ ਕਿਸੇ ਹੋਰ ਭਾਸ਼ਾ ਵਿਚ ਚਾਹੁੰਦੇ ਹੋ, ਤਾਂ ਕਿਰਪਾ ਕਰਕੇ ਹੇਠਾਂ ਦਿੱਤੇ ਗਏ ਨੰਬਰ 'ਤੇ ਟੈਲੀਫੋਨ ਕਰੋ।
Aby uzyskać informacje w innym języku, proszę zadzwonić pod podany niżej numer telefonu

If you would like this information in another language or format such as EasyRead or Braille, please telephone 0116 250 2959 or email equality@uhl-tr.nhs.uk