

In August 2025, patients were asked overall how good their experience of our Emergency Department was. 2,056 people responded

85 % positive

10 % not positive

1,315
Said
'Very
good'

424
Said
'Good'

109
Said
'Neither
Good nor
Poor'
or 'Don't
Know '

82
Said
'Poor'

126
Said
'Very
poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk