

In August 2025, patients were asked overall how good their experience of our Inpatient Service was. 6,575 people responded

**95 % positive**

**2 % not positive**

**5,207**  
Said  
'Very  
good'

**1056**  
Said  
'Good'

**162**  
Said  
'Neither  
Good nor  
Poor'  
or 'Don't  
Know '

**84**  
Said  
'Poor'

**66**  
Said  
'Very  
poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

**If you would like any further information please ask the Ward Sister / Charge Nurse.**

[www.leicestershospitals.nhs.uk](http://www.leicestershospitals.nhs.uk)