

In August 2025, patients were asked overall how good their experience of our Outpatients was. 11,425 people responded

95 % positive

3 % not positive

9,534
Said
'Very
good'

1,283
Said
'Good'

297
Said
'Neither
Good nor
Poor'
or 'Don't
Know '

139
Said
'Poor'

172
Said
'Very
poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk