

In May 2026, patients were asked overall how good their experience of our Outpatients was. 16,849 people responded

95 % positive

3 % not positive

14,190
Said
'Very
good'

1,777
Said
'Good'

445
Said
'Neither
Good nor
Poor'
or 'Don't
Know'

214
Said
'Poor'

223
Said
'Very
poor'

Scores displayed will always be 4 - 6 weeks old, as validation and reporting to NHS England is required prior to publishing.

The Friends and Family Test allows staff to make improvements based on patient feedback.

You can participate in The Friends and Family Test in a variety of ways; electronic & paper surveys, on our website "How was it for you", QR scan.

If you would like any further information please ask the Ward Sister / Charge Nurse.

www.leicestershospitals.nhs.uk